March 26, 2020
COVID-19 Update

Sponsored by Kansas Pharmacists Association

Agenda

• Introduction – KPhA President, Matt Morrison (5 minutes)

• State and Federal Resources – KPhA Exec Dir, Aaron Dunkel (10 minutes)

• Asks for the State (10 minutes) - Dunkel

• Questions (15 minutes) - Moderated

• Open Discussion (20 minutes) - Moderated
State and Federal Resources

• Please visit our website https://kansaspharmacistsassociation.wildapricot.org/COVID-19/ to view a list of resources and the latest information from:
  • KDHE
  • The CDC
  • US Department of Labor
  • The White House
  • OSHA
  • World Health Organization
  • US Food and Drug Administration
  • CMS
  • National Institutes of Health
  • National Institute of Allergies and Infectious Disease
  • USP

Authorization to Travel Form

Critical Industry Employee Authorization to Travel Regardless of the Time of Day

March 20, 2020

To Whom It May Concern

The individual in possession of this letter works for ________ Pharmacy and must travel to and from work and engage in his or her work activities regardless of the time of day. The Healthcare industry is a sector that has been deemed by the U.S. Government as critical to the infrastructure of the United States. Healthcare is essential for the continued function of the economy, and health and safety of citizens in this time of crisis. It is essential that this individual be permitted to proceed to or from the pharmacy or to perform job functions related to the pharmacy such as pick up or delivery.

Pharmacy employees necessary for filling prescriptions are a covered worker under the Healthcare industry who has been designated a “Critical Infrastructure Worker” by the Cybersecurity and Infrastructure Security Agency (CISA), who executes the Department of Homeland Security’s responsibilities assigned under the Homeland Security Act of 2002 and has provided guidance on essential critical infrastructure workforce. It is therefore the policy of the United States government that these industries continue to function with minimal disruption in the event of an emergency. Furthermore, in a March 16, 2020 guidance, the President of the United States instructed employees of Critical Infrastructure Industries, including healthcare, to continue to perform their normal job functions during the coronavirus pandemic (The President’s Coronavirus Guidelines for America, Mar. 16, 2020).

The continued operation of the Healthcare industry is vital to the health and wellness of the American people during this emergency and this worker is unable to perform their job functions remotely.

As such, the individual in possession of this letter is a critical infrastructure industry employee of the Healthcare industry and should be considered exempt from local restrictions such as curfews, stay-in-place orders, and other mobility restrictions when reporting to, returning from, or performing their work functions. We ask that you allow this individual to continue with their job in the interest of promoting public health.

Should you have any questions concerning this authorization, please contact ________ or Certified by, ________

Pharmacy logo suggested
Relief Work Sign-Up and List

• Signing up pharmacists, pharmacy technicians and student pharmacists
  • Name
  • Address
  • Phone
  • Email
  • Practice Settings

• List is available to members of KPhA

CDC Guidelines - Masks

• Implement limited re-use of facemasks
• Prioritize facemasks for selected activities
  • Essential surgeries and procedures
  • During activities where splatter and sprays are anticipated
  • During prolonged interaction with a potentially infected patient
  • For performing aerosol generating procedures
• Guidance for use of non-PPE in extreme cases
• Can always contact CDC for information through their Emergency Operations Center at 770-488-7100
Latest Infection Prevention Recommendations

• Available at:

Small Business Administration

Disaster assistance

The SBA provides low-interest disaster loans to help businesses and homeowners recover from declared disasters.

Get help after disasters
State Response to COVID-19

- Recommending gatherings be limited to no more than 10 people
- State Offices closed until at least April 6, 2020.
- Prohibited utility and internet disconnects and evictions and foreclosures
- Closed K-12 schools for the rest of 2019-2020 school year
- Expanded some telemedicine and addressed BOHA licensing requirements
- Relaxed some motor carrier restrictions related to weight
- Requires continuation of waste removal services
- Extended terms of vehicle registration and drivers' licenses
- Pushed back tax filing deadlines
- Defined the Kansas Essential Functions Framework

- NO STATE ORDER TO STAY AT HOME

Asks for Consideration by the Governor

- Would only last as long as the state emergency declaration was continued
- Allow 30-day emergency fill
- Allow non-pharmacy employees to assist in home delivery
- Allow therapeutic substitution
- Allow technicians to receive transfers and new prescriptions
- Allow pharmacists to test and treat for flu, strep, an COVID-19 under a statewide protocol
Asks for Medicaid 1135 Waiver Consideration

- Would only be in effect until the lifting of the emergency declaration
- Enroll pharmacists as providers in KanCare
- Allow adjusted delivery fees
- Therapeutic substitution without prescriber authorization
- Removal of 90-day requirement for medications on the KanCare 90-day required list if supply issues arise
- Automatic renewal for prior authorizations
- Waive “proof of delivery” requirements
- Suspend all routine or scheduled audits of pharmacies by KanCare or related MCO PBMs

Med Shortages and Bad Prescribing Practices

- State Board of Pharmacy and State Board of Healing Arts both have put out guidance.
  - Do not prescribe for yourself or family if you are a doc
  - Use professional judgement
Technician Remote Work

- Technicians:
  - Only grandfathered technicians and technicians that have passed an approved national certification exam may work remotely. This includes technicians with 14- prefixes to their registration number. Technicians with 24- prefixes to their registration number are not allowed to work remotely.
  - Technicians may only work remotely during the pharmacy’s regular business hours.
  - Technicians may perform the following tasks when working remotely:
    - Data Entry
    - Order Entry (hospital pharmacies)
    - Refill queue processing
    - Sending refill requests to prescribers by automated methods
    - Insurance Processing or Billing
    - Contacting patients for clarification of personal data and insurance processing information (i.e., date of birth, insurance information, etc.)

- Please note: Patients may be unwilling to provide personal information to a person calling from a phone number unrelated to the pharmacy. Please do not be forceful with patients in these situations and have the technician contact the pharmacy to call the patient directly.
Technician Remote Work

• While working remotely, technicians may not:
  • Directly contact prescribers or prescriber offices for clarifications or refills
  • Directly contact patients for issues related to medication therapy.
    • Please note: This list is not exhaustive and the supervising pharmacist should rely on the aforementioned list of approved activities to direct technicians.

• Any technician working remotely must maintain direct communication capabilities with the supervising pharmacist (located at the pharmacy) at all times. A video component is not required.

• Electronic supervision services are separate from remote supervision allowance provides by the Board. Electronic supervision is already allowed for hospital pharmacies for the supervision of one technician per pharmacy. The pharmacist may still supervise up to the 4:1 technician ratio. See K.A.R. 68-22-1 through K.A.R. 68-22-5.

DISCUSSION